

IF THIS ADVICE DOES NOT SORT YOUR PROBLEM AND YOU ARE WITHIN THE APPLIANCE TEAM PRESENT AREA, PLEASE CALL THE A TEAM ON 01773 779770 FOR A SERVICE CALL.

## **DISHWASHERS**

### **Routine Maintenance**

- Check and clean filters (situated at the bottom of the dishwasher). (Refer to manufacturer's handbook).
- Ensure that you top up with salt and rinse aid.
- You can run through a descaler degreaser which can be purchased easily, every 3-6 months, dependent on use.
- Each time you have loaded your dishwasher, spin the 'arms' at the top and bottom to ensure that they spin freely and do not catch on anything you have loaded into the dishwasher. See section 'Pots Haven't Been Cleaned Properly'.

Note: Failure to keep the salt topped up can cause damage to the machine over a long period. Do not rely on the salt indicator as these can be slow to react or faulty. Check periodically. Failure to do so can cause limescale to build up in the resin chamber.

### **IF THE MACHINE HAS NO POWER**

**Most modern machines have a mains light or light up when switched on. If the lights come on, there is power to the appliance and this section does not apply.**

**IMPORTANT:** If you change a fuse, you must use the correct amp for the appliance. If the appliance blows another fuse there must be a fault which is causing the fuses to blow. **Do not keep replacing the fuse.**

**SAFETY PRECAUTIONS:** It is advisable to check the condition of your plugs and sockets. Overheating of these items is a **FIRE HAZARD**. This could also be the cause of your 'no power' fault.

**Check if there is a problem with the plug or socket by following the instructions below:**

- When pulling out the plug, notice if the plug pulls out freely, as it should do. If it is tight to pull out of the socket, the plug and socket may be overheating. Always do a visual inspection. If the plug is burning on the pins, as photo below, replace.



Burnt plug pin

- If there is a sign of burning on the socket which you plug the appliance in to, call an electrician to replace and resolve the fault.
- If you replace the plug because there is not a burn sign on the socket and it burns again, get the appliance checked. If the appliance is not faulty call an electrician to check to the socket.

If the above has not helped please continue:

- Check the socket on the wall is working by plugging in a small appliance, i.e. a hairdryer.

If the hairdryer does not run:

- Check if there is an isolation switch (switch spur) above the worktop as this may have been switched off accidentally.
- The isolation switch may also have a fuse fitted that may have blown and need replacing.
- If the switch is on and the fuses are good, please contact a qualified electrician.

If the hairdryer does run:

- Check fuse in the plug of the appliance and replace with correct amp fuse.
- If plugged into an extension cable, check fuse in extension cable.
- Check that the door on the appliance is fully closed.

Safety note: if using an extension cable with an appliance, it is best to use a 13 amp 3 core heavy duty extension and be fully unwound. Do not use extension cables that are wound up. Please note that there are different types of extension cables and it is advisable to make sure that you use the correct one. The one that we have recommended above will do for most applications. Do not overload by plugging too many appliances into one cable. Always refer to manufacturer's instructions and recommendations.

## **IF THE DISHWASHER DOES NOT DRAIN THE WATER**

- Check and clean filters (situated at the bottom of the dishwasher). (Refer to manufacturer's handbook).
- If the drain hose is attached to a sink waste, check that there are no blockages.



Sink waste

Sometimes the drain hose will be into a stand pipe. If this is the case this will not be causing the problem. If the stand pipe was blocked it would leak.



Stand pipe

## **POTS HAVE NOT BEEN CLEANED PROPERLY**

Check that the rotating 'arms' in the dishwasher (one is situated at the bottom of the dishwasher and the other is generally attached to the top basket) have not been obstructed by the load in the dishwasher. This is easy to check by just spinning them.



Dishwasher arm (top arm)



Bottom arm with basket removed



Bottom arm with basket in

In order to prevent the 'arms' from jamming we recommend that you check that they move freely each time you load your dishwasher. Failure to do so will result in the pots not being thoroughly washed. This will have wasted the powder, water and electricity as they will have to be put through another cycle.

Loading pots correctly will improve the performance of the dishwasher. Please refer to the manufacturer's handbook.